



Read This First

Windchill RV&S 12.4.0.0

Read this document before using Windchill RV&S.



Note

To download the *Windchill RV&S Release Notes*, see [Windchill RV&S Installation Documentation](#).

Online Information	
Windchill RV&S eSupport page	<p>https://www.ptc.com/en/support</p> <p>From this location you can search the knowledge base for information relating to troubleshooting issues, download software, find training and other support offerings, and access product documentation.</p>
Reference Documents page	<p>http://www.ptc.com/appserver/cs/doc/refdoc.jsp</p> <p>From this location you can search for the most recent Windchill RV&S PDF documentation and the platform and database support documents.</p>
Help Centers page	<p>https://www.ptc.com/en/support/help/Windchill</p> <p>From this location, you can access all supported versions of the <i>Windchill RV&S Help Center</i>.</p> <p>The default configuration is for the matching help version to be directly available from within Windchill RV&S.</p>

Windchill RV&S Installation Documentation

Download the latest installation documentation before installing or updating Windchill RV&S. The latest updates to all installation documents can be downloaded from the Reference Documents page of the PTC website at: <http://support.ptc.com/appserver/cs/doc/refdoc.jsp>

Key installation instructions are included in the following documents:

- *Windchill RV&S Release Notes*

Read this document before installing and running Windchill RV&S. The information includes general notes, fixed issues, and known issues.

- *Windchill RV&S Installation and Upgrading Guide*

This guide provides instructions for installing the Windchill RV&S server in your organization. The document also provides important information for upgrading Windchill RV&S from a previous version.

For post-installation information to configure and administer the Windchill RV&S server (including how to set up documents, workflows, and configuration management), see the *Windchill RV&S Help Center*.

For information on installing the Windchill RV&S client, see the *Windchill RV&S Help Center*.

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