



Read This First

Windchill RV&S 12.4.0.0

Read this document before using Windchill RV&S.

Note

To download the *Windchill RV&S Release Notes*, see [Windchill RV&S Installation Documentation](#).

Online Information	
Windchill RV&S eSupport page	https://www.ptc.com/en/support From this location you can search the knowledge base for information relating to troubleshooting issues, download software, find training and other support offerings, and access product documentation.
Reference Documents page	http://www.ptc.com/appserver/cs/doc/refdoc.jsp From this location you can search for the most recent Windchill RV&S PDF documentation and the platform and database support documents.
Help Centers page	https://www.ptc.com/en/support/help/Windchill From this location, you can access all supported versions of the <i>Windchill RV&S Help Center</i> . The default configuration is for the matching help version to be directly available from within Windchill RV&S.

Windchill RV&S Installation Documentation

Download the latest installation documentation before installing or updating Windchill RV&S. The latest updates to all installation documents can be downloaded from the Reference Documents page of the PTC website at: <http://support.ptc.com/appserver/cs/doc/refdoc.jsp>

Key installation instructions are included in the following documents:

- *Windchill RV&S Release Notes*

Read this document before installing and running Windchill RV&S. The information includes general notes, fixed issues, and known issues.

- *Windchill RV&S Installation and Upgrading Guide*

This guide provides instructions for installing the Windchill RV&S server in your organization. The document also provides important information for upgrading Windchill RV&S from a previous version.

For post-installation information to configure and administer the Windchill RV&S server (including how to set up documents, workflows, and configuration management), see the *Windchill RV&S Help Center*.

For information on installing the Windchill RV&S client, see the *Windchill RV&S Help Center*.

©2020 PTC Inc. The information contained herein is provided for informational use and is subject to change without notice. The only warranties for PTC products and services are set forth in the express warranty statements accompanying such products and services and nothing herein should be construed as constituting an additional warranty. PTC shall not be liable for technical or editorial errors or omissions contained herein. Important Copyright, Trademark, Patent, and Licensing Information: See the About Box, or copyright notice, of your PTC software.